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XPress 11 Oz Manual Dual Mug USER MANUAL





NOTICE

- 1. Use the heat transfer press only as intend
- 2. Please keep children away from the machine
- 3. Use correct power outlet before plugging in the device
- 4. Burns can occur from contact with hot surface
- 5. Recommend to use heat resistant products when handling

6. Turn off the device when not in use and remove the power

plug





In the Box	03
Product Features	04
Display Settings	05/06
Transfer Parameters	07
• Troubleshooting	08

XPress 11 Oz Manual Dual Mug Press (110v)

MACHINE INTRODUCTION



In the box

1 x XPress 11 Oz Manual Dual A

1 x Power Cable

1 x User Manual

Instructions

- Turn on the power, the indicator light will let you know when you can set your desired temp. and time.
- Wait until the press reach the set temperature.
- Place the mug(s), adjust the pressure with the knobs.
- Pull the Handle Bar down, the countdown will start. Once the countdown ends and the press begins beeping, pull the Handle Bar up.
- Remove the pressed material carefully.





1. Heater

2. Control Display

3. Heater Connector

4. Handle Bar

5. Pressure Knob

6. Power Switch

7. Power Cable Connection

CONTROLLER PROGRAM

CONTROL SETTING













: Timing in Seconds

: Temperature Digits







Plus Digits









Control Panel Display



P-3:°C or °F Read-out Touch SET & ↑↓ buttons to set °C or °F



Auto-off Introduction It reads OFF and machine starts to cool down after machine raises to SET temp, and remains no operation for P-4 set time. Operation like control panel setting or heat pressing.



P-1: Temp. Setting Mode Touch SET & ↑ ↓ buttons to set desired Temp.



P-3:°C or °F Read-out Touch SET & ↑ ↓ buttons to set °C or °F



Wake Machine from Sleepy Mode You can wake up the heat press from sleepy mode by touching any button on the control panel, and machine starts to heat again.



P-2: Time Setting Mode Touch SET & ↑ ↓ buttons to set desired time.



P-4: Auto Power-off Mode Touch SET & ↑ ↓ buttons to set auto-off time with 0-120 mins range



Clear Counter NO. You can long hold the CLEAR button to clear the COUNTER NO. on the panel.

Transfer Parameters

TRANSFERS	PRINTHEAD	MARK	TEMP.	TIME	PRESSURE
SubliMate Paper	TFP, DX	Coated Mug	400°F	180 sec.	Higg
Shock Line Paper	Toner	Coated Mug	356°F	180 sec.	Medium to High

For any further help, please contact our support team.

techsupport@graphicsone.com (818) 260-9591

Traubleshooting

• Q:When image is pressed, the color of the design is faded or transfers are not fully transferred onto the mug(s).

A: Reason comes from three points, there is little to no pressure, the temperature is not hot enough, or it is pressed for too little time. Test different points to get a better transfer.

Q:After transferring my image has shifted or "ghosted".

A: During the pressing process, the image may have shifted positions on the mug causing ink to continue imprinting but in a different spot. We recommend to use heat tape to secure the image on your substrate so that it doesn't shift at any point.

Q: How to get a reasonable pressure.

A: Adjust the pressure by turning the knobs and lock down the handle. There should be a larger resistant force soon after.

I Q: Turn on the power, but the mug press machine does not work.

A: Please check the power plug to see if it is well connected to the socket; if problem persists, turn to our support team for help.

I Q: Pressure knob is too hard to adjust.

A: Adding lubricant oil to make the joint smooth.

I Q: The temperature remains unchanged in P-1 and cannot go up anymore

A: Press Timer Start button to restart machine. If problem persists, turn to our support team for help.

I Q: The mug press machine has peculiar smell during operation.

A: It is normal when you heat the silicone material on the heater element.

I Q: I want to apply my image on different mug sizes.

A: You can order additional heating elements for 12 oz, 15 oz and 17 oz. Contact **sales@graphicsone.com** or visit **www.graphicsone.com**.